



## Terms and Conditions

### Cancellation policy (1-5 rooms)

- More than 7 days before arrival date = CHF 20.00
- 7 to 3 days before arrival date = 50% of the total sum, afterwards 75% of the reserved service.
- Early departures are considered as cancellations and may be charged accordingly.

### Cancellation policy Riverhouse

- After receipt of your final reservation and your credit card details we will charge a reservation fee of CHF 200.00 to your credit card and close the availability in the internet. This amount will be deducted from your final invoice.
- Until 60 days before your arrival you can cancel the reservation without extra charge. The reservation fee of CHF 200.00 will not be refunded.
- For cancellations between 59 and 30 days before arrival we charge 50% of the full stay.
- Less than 30 days before your arrival the reservation cannot be cancelled anymore and the rate for the whole stay will be charged to your credit card. The hotel has the right to reserve the full amount on your credit card.
- Early departures will be considered as cancellations and the entire stay has to be paid.
- We suggest you to contact an cancellation assurance.
- For reservations of 4 weeks or longer an individual contract will be concluded.

### Additional terms:

- At check-in all guests (adults, children and infants) must be reported. Unreported guests will be considered as adults and have to pay CHF 60.00 – CHF 80.00 per night.
- One child up to 6 years per room stays free in existing beddings. Additional children will need a separate bed. We recommend families with children to reserve a triple or family room.
- One roll-in bed can be provided in a double room plus. The cost will be added accordingly.
- Infants up to 2 years can sleep in a baby cot at CHF 15.00 per night.
- Dogs are welcome, but they have no access to the dining room.

### Place of jurisdiction

- Place of jurisdiction is always Interlaken - Switzerland.

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